



**LiberationTours**  
THE CANADIAN LEGACY

## Terms & Conditions of Booking and other Important Information

- 1. Deposits & Final Payments:** A Deposit is required at the time of booking in order to secure a place on the trip. A Final Payment is required on or before the final payment deadline to ensure your place on the trip is fully vested. Deposits and Final Payments, once paid, are non-refundable.
  - 2. Insurance:** Liberation Tours strongly recommends the purchase of Trip Cancellation and Interruption Insurance, plus out-of-country medical coverage, etc. You can obtain a quote from Manulife Insurance via our booking agent, or from Sanderson Insurance via our website, or from your favourite local travel or insurance agent. You could also check your credit card provider in case you have coverage by purchasing your trip on your credit card.
  - 3. Itinerary:** Every effort is made to deliver the itinerary of a given tour as outlined on the website and within the published literature, however due to circumstances beyond our control (including but not limited to weather, construction, passenger illness, mechanical breakdown, civil unrest, etc.) Liberation Tours reserves the right to alter the published itinerary by substituting where possible alternate venues and/or sightseeing locales so as to make the best possible accommodation under the circumstances.
  - 4. Hotels:** All hotels listed on the itinerary have been pre-booked at time of publishing. Whereas Liberation Tours will do its utmost to prevent our pre-booked hotels from 'booking out' we cannot accept responsibility for this eventuality. Similarly, there may be occasions where Liberation Tours is not able to secure our contract hotels due to conferences, sporting events etc. in which case a hotel of similar standard will be booked. Liberation Tours reserves the right to accommodate within 80 km of locations listed on the attached itinerary.
  - 5. Food Allergies:** Some tours may include one or more pre-booked group meals. For such meals Liberation Tours will make every effort to accommodate food allergies that you declare to us in advance, however please be aware that such accommodations cannot be entirely guaranteed. Our responsibility will be limited to requesting of the restaurant(s) to provide a safe, allergy-free meal and to extend to you whatever the restaurant can offer. Failing this, should you find it necessary to substitute one of these pre-booked meals in some alternate way (ie different restaurant, hotel meal, etc) you will need to be responsible for cost of same. Liberation Tours regrets we cannot refund or otherwise transfer the value of pre-booked meals.
  - 6. Coach Seating:** We employ a seating rotation program whereby all clients are shuffled through the coach to new seats daily, thereby ensuring everyone has an opportunity to be seated in different areas of the coach and also providing for different neighbours across the aisle. Requests to be accommodated in a fixed seat location will respectfully be declined.
  - 7. Group Air Seating:** Clients who choose to take seats with the group air booking should note that, while every effort is made to seat couples together, it cannot be guaranteed that they will sit side-by-side. Group air bookings are such that advance seat selection is usually not offered, and that seats are not always guaranteed as side-by-side, rather whatever free seats are available on that flight as determined by the airline. Please be prepared for the possibility that you will not sit together. Requests to be seated together should be made at the check-in desk at the airport, or otherwise with the in-flight cabin crew upon boarding.
  - 8. Individual Bookings for Air Travel, Hotels, etc:** Clients who plan to arrange their own air travel (ie. not reserving a seat with the group air booking), or extra hotels before/after the tour, should not make any non-cancellable bookings prior to the booking deadline. Once the booking deadline has passed and the tour is officially a 'go' with the minimum required number of passengers, individual bookings can then be made!
  - 9. Passport & Visa:** Canadians do not require a visa to travel to countries within the *Schengen Area* for stays of up to 90 days in any 180-day period. If you leave the Schengen Area and return within the same 180-day period, the previous stay will count against the permitted 90 days. See <https://travel.gc.ca/travelling/schengen-area>. The Schengen Area includes Austria, Belgium, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland. A tourist visa is also not required for the United Kingdom (for stays of six months or less). See <https://travel.gc.ca/destinations/united-kingdom>. Beginning in either 2022 or 2023, most Canadian travelers to Europe will require an ETIAS Travel Authorization. More information is available at <https://www.etias.ca/etias-mandatory-2022/>.
- In general, **it is the responsibility of each traveler** to obtain a valid passport, and to obtain any visa(s) (where necessary) or travel authorizations, for countries to be visited. Please ensure you have the relevant documentation required. Liberation Tours will not accept responsibility for clients who do not have a passport and the appropriate visas. Any interruption in travel to the client resulting from lack of proper documentation will be at the client's expense.



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**10. Surcharges:** Prices may be subject to a Surcharge to cover any unexpected costs over which Liberation Tours has no control, including but not limited to fuel surcharges, government taxes and country visas. The Surcharge shall not exceed 7% of the Land-Only booking price and shall, if needed, be applied no later than the date of final payment. If a Surcharge of more than 7% is necessary clients may, at their option, cancel their booking and receive a full refund of any payments made, with no penalties. No Surcharges shall be applied after the date of final payment.

**11. Baggage:** Maximum baggage allowance on motor coach tours is one large suitcase per person, plus a small hand luggage item (ie. backpack/satchel) which can be stored in the shallow overhead bin inside the coach cabin. All hand luggage must be carried personally aboard the coach. Although the Tour Manager and Coach Driver supervise the transfer of luggage to and from the motor coach and every effort is made to handle luggage as carefully as possible, Liberation Tours cannot assume liability for loss, theft or damage due to breakage, fire, water, etc. Porterage is available at most hotels, although it is often the case that clients will need to port their own luggage between the coach and the hotel lobby. Some hotels do not offer porterage and thus clients will need to handle their own luggage.

**12. Responsibility:** You acknowledge and agree that Liberation Tours (the "Organizer") acts solely as an organizer of the tours outlined in this brochure and as such is a middle-person between you and the carriers, hotels, tour operators and other service/product providers which form part of this tour. Consequently, Liberation Tours shall not be held liable for the services rendered, and/or the products offered, by such third-party providers. Liberation Tours shall not be liable and assumes no risk for the obligations, or any default or negligence, of third-party

providers and for any damages including, among other things, damages due to delay, cancellation, loss of goods, sickness, injury, accident, quality of services, inconvenience, loss of enjoyment, disappointment, acts of God or force majeure. The Organizer reserves the right to make any changes before or during the tour for the comfort and enjoyment of the clients.

The Organizer reserves the right to decline any person as a member of the tour at any time before or during the tour should such person's presence be considered, at our sole discretion, detrimental to the interest, comfort or enjoyment of the other tour members. Persons leaving the tour during operation will not receive a refund of unused services.

**13. Itinerary:** All tour itineraries are subject to change or cancellation without prior notice. Tour managers and/or historians designated for a particular tour are subject to substitution where deemed necessary.

**14. Cancellations made by the Tour Operator:** Should it become necessary for the tour operator to cancel a tour prior to the start date, all clients on the manifest would receive a voucher equivalent to the value of the ground portion of the tour, for use on a future tour. Vouchers for airfare booked through us would be subject to airline policy.

**15. Acceptance:** Liberation Tours, its agents and all clients agree that conditions set out herein are part of the terms between the client and the Organizer. Acceptance of the ticket for the tour or any deposit given to the Organizer's agents represents acceptance by the client of all the aforementioned Terms and Conditions.